

Begin forwarded message:

From: "SaveGirdValley.com" <savegirdvalley@gmail.com>
Subject: 2808 Lakemont Drive Re: Letter from the County Planning & Development Services
Date: July 9, 2019 at 3:32:44 PM PDT
To: "Prather, Sabine" <Sabine.Prather@sdcounty.ca.gov>
Cc: James Bray <james.bray@sdcounty.ca.gov>

RE: June 10th letter, archived at <https://savegirdvalley.files.wordpress.com/2019/06/sd-county-june-10-response-to-platt-1.pdf>

Dear Sabine:

Thank you for the letter dated June 10th, signed by Mark Wardlaw. Mr. Wardlaw did not include an email address so please share this letter with him.

We neighbors have reviewed the letter and found several items that concern us. Clearly the owners at 2808 Lakemont Drive continued to host large commercial gatherings on their property after they received the September 27, 2017 administrative warning that they lacked a Major Use Permit and other permits for hosting such events (which they will never be able to get since they are in a residential neighborhood).

They told the County they would no longer engage in such activities but it clearly continued. For your information, I had a conversation with Sharon Houseworth before she was engaged to mange the house and when she mentioned weddings and large events, I told her this was illegal and required a Major Use Permit. Clearly she ignored that requirement.

We can clearly see that they have ignored all warnings via the Sheriff's Log and our neighbor's video and photos complied on our website at <https://savegirdvalley.com/shut-down-the-party-house/> There are over two dozen complaints against this one house. Are such houses flagged in your system for special handling?

Additionally, the correspondence with Mark Woodsum admits that they held a Children's Spring Camp at the house in 2018 and again in March of 2019.

As for noise, clearly neighbors are complaining on weekends but by the time your office dispatches someone on a weekday, the house is quiet. That is a deficit in the system that needs to be addressed. A digital noise monitoring system (such as Noise Aware) could assist with this and save your crew from having to be dispatched to the field *after* the event.

We have reviewed 2808's listings on Airbnb and VRBO and they make no mention of a QUIET HOURS rule, an ALL QUIET BY 10 PM, BRING THE NOISE INSIDE BY 10 PM rule. Perhaps you can work with the owners on this? They do ask people to keep the noise down but noise at 2 AM outside is far more disruptive to a neighborhood than kids playing in a pool at 2 PM.

We have asked Airbnb and VRBO to add QUIET TIMES as a filter (for example, 10 PM to 9 AM) so visitors to our area can search for houses where the kids can jump in the pool at 7 AM or they make noise outside after 10 PM, until 2 AM or all night if they want. This would help connect visitors to San

Diego with the right property. Perhaps you, as the County, can ask Airbnb and VRBO to include such filters too? Noise, especially after 10 PM, is the number one complaint about vacation rentals so anything we can do here is appreciated.

We have submitted drone footage and photos and video (such as the video of the 56 kids on the bus plus 14 leaders in March 2019 for the Spring camp) but you say you cannot open this video and it seems to go missing as it moves from department to department. Hence the archive at <https://savegirdvalley.com/shut-down-the-party-house/> where your staff can find these items. For this reason, we recommend that the County set up inter-departmental digital archives for problem houses that can be accessed by all departments. If you can't view footage, please let us know upon receipt, not months later. The video of the children attending the large Spring camp was submitted to the County in March and no one said they had trouble opening it. Once you have it, it should be available to all your departments and we should not have to submit evidence multiple times. As for proof that this event happened, we have emails with the owner confirming the large Spring camp did happen. Please see <https://savegirdvalley.com/shut-down-the-party-house/> and the correspondence with Mr. Woodsum.

We are told by Mr. Woodsum that they now have Noise Alert software on their property. Are houses with multiple complaints required to submit their Noise Logs from such systems? Perhaps in this new digital age, that should be a requirement after a certain number of complaints?

Ditto for barking dogs. The County still requires neighbors to keep a hand-written log and requires at least two neighbors to engage in this time consuming process. Placing a digital alarm for noise, such as Noise Aware, at the property line would help document the problem. The County could offer such devices to homeowners dealing with noise and download the files online to assess the situation. I am sure, if you asked, Noise Aware would be happy to work with you on a pilot program. You can reach them at info@noiseaware.io

To continue, regarding addressing the Nuisance/Party House at 2808 Lakemont Drive, we would like the following from the County (Records Request):

All correspondence (letters, emails, phone logs, etc) to/from owners Mark and/or Claire Woodsum and/or their manager Sharon Houseworth.

All fines and penalties issued by the County related to 2808 Lakemont Drive.

Records of unpaid fines/penalties and please tell us if the house/owners have been subject to County lien.

Full Transient Occupancy Taxes paid to the County by 2808 Lakemont Drive by year.

To understand the bigger picture:

How many houses in the County have over a six complaints in any one year or over 12 complaints total? Please go back three years.

Are these houses red flagged in your system for special handing? What is that process?

How many of these Nuisance/Party Houses are also paying TOT to the County and what are those totals, by year, going back three years.

Thank you for your time and consideration and your assistance with this issue.

Sincerely,

Teresa Platt
Steering Committee Member
SaveGirdValley.com
760-468-2025

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A BIG THANK YOU to everyone for working so hard to create a strong community in Gird Valley and preserve what we love about this special little valley!

www.SaveGirdValley.com
SaveGirdValley@gmail.com

On Jun 14, 2019, at 1:02 PM, SaveGirdValley@gmail.com <SaveGirdValley@gmail.com> wrote:

Here you go: <https://savegirdvalley.com/shut-down-the-party-house/>

To facilitate communication, we have created this digital archive. You can view the video (of dozens of children attending a camp at 2808 Lakemont Drive) which I hear you could not see. Have added over recordings (the wedding with a drum parade and a horse), voice mail and some photos. All provided over the years by various neighbors.

Comment: Perhaps a case number and digital archive could be created at your end where we neighbors could file our complaints, upload photos, video, voice mails, etc. Currently this info comes from multiple neighbors in multiple formats. I then have to take the time to get them to your office where, it seems, they are not available to your full staff. One link where we could upload the files for you might help streamline the process make your office more efficient as you build a case file.

Have a few commitments over the next few days so I'll read your letter fully next week and respond.

In the meantime, I hope you find this link helpful.

Best,

Teresa Platt
Steering Committee Member
SaveGirdValley.com
760-468-2025

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SaveGirdValley@gmail.com

On Jun 12, 2019, at 10:30 AM, SaveGirdValley.com <savegirdvalley@gmail.com> wrote:

Thank you for the letter. I wish you'd told me earlier that your staff could not view the video of the bus unloading dozens of children for a March children's camp/retreat. I'll see about uploading it to a website this week.

Will review your comments and respond in full next week.

Thank you.

Best,

Teresa Platt
Steering Committee Member
SaveGirdValley.com
760-468-2025

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Begin forwarded message:

From: "Prather, Sabine" <Sabine.Prather@sdcounty.ca.gov>
Subject: Letter from the County Planning & Development Services
Date: June 10, 2019 at 4:58:31 PM PDT
To: "savegirdvalley@gmail.com" <savegirdvalley@gmail.com>

Dear Ms. Platt,

At the request of District 5 County Supervisor Jim Desmond and Chief Administrative Officer Helen Robbins-Meyer, Planning & Development Services (PDS) is responding to your letter regarding unpermitted events and associated community impacts resulting from short term rental activity at 2808 Lakemont Drive in Fallbrook. We have attached the response and will mail it as well.

Protecting the community's safety and resources are important to PDS, and we are committed to the enforcement of County Codes. We will keep this case open and continue to monitor activity at the property and will be happy to review any additional

material you provide as part of the case. If you have any further questions or if you would like further updates on this property, please feel free to contact Code Compliance Officer James Bray at (858) 495-5335 or by email at James.Bray@sdcounty.ca.gov.

Thank you,

Sabine Prather
Planning & Development Services

<Platt.pdf>